Diagnostic scan/Workstations/Green booklets

▶ Roadmap with change from present to desired situation

▶ 6 workstations will be observed and analysed.

▶ Questions are asked on aspects like sustainability, health & safety, environment, energy & water ect.

▶ Not all aspects have to be the same in magnitude for the different workstations

Brainstorm/exercise

▶ How can we analyze the 6 workstations

▶ What questions would be relevant

▶ Where does dimensions overlap

▶ Are there national differences/are they important

Diagnostic scan/Workstations/Green booklets

The 6 workstations:

- ▶ 1 Shampooing
- ▶ 2 Hair cutting
- ▶ 3 Hair coloring (hair dying)
- ▶ 4. Perms
- ▶ 5 Styling
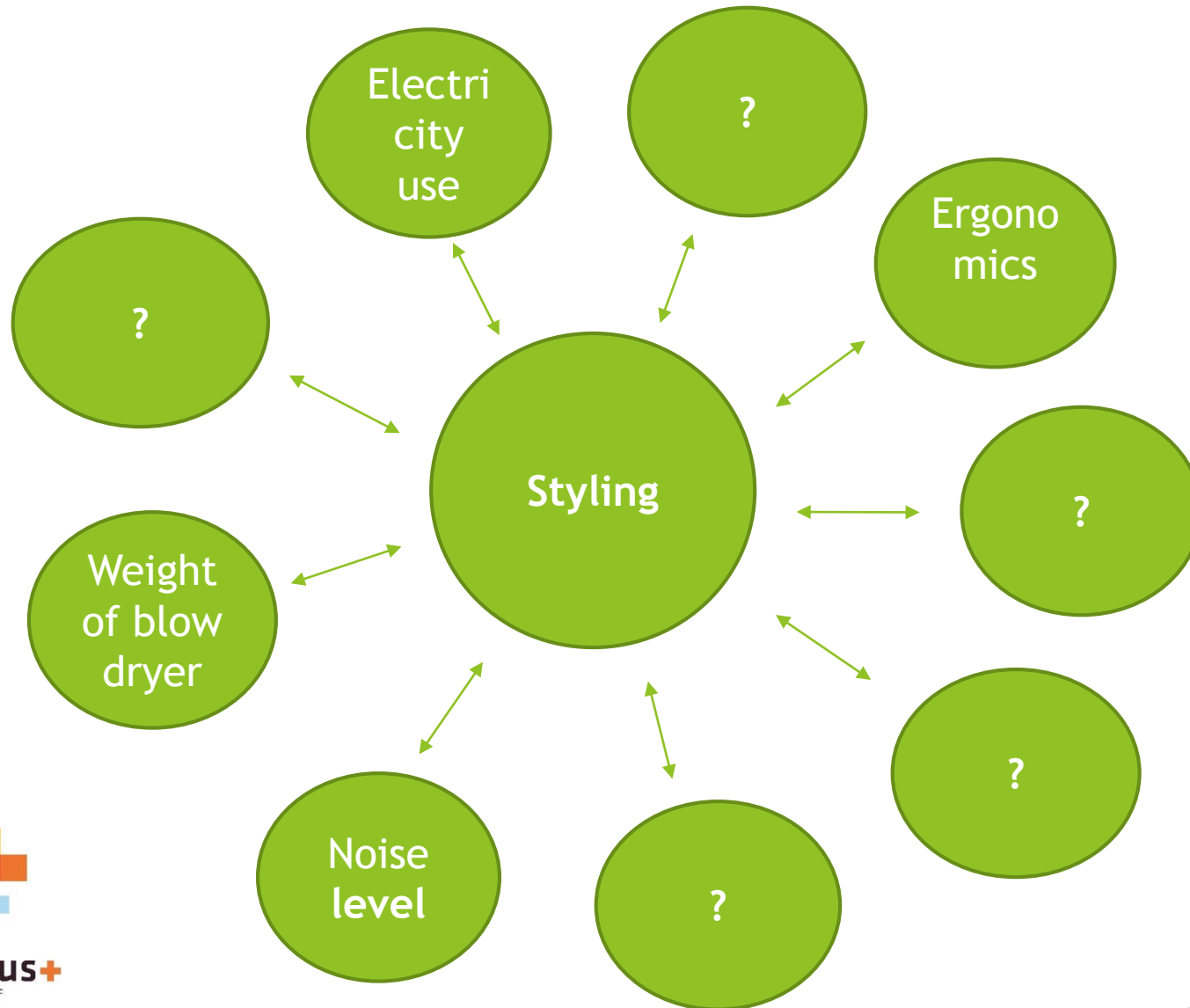- ▶ 6 Nails

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- ▶ Energy & water
- ▶ Environment
- ▶ Ingredients
- ▶ Health & safety
- ▶ Ergonomics
- ▶ Equipment
- ▶ Customer experience?

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Workstation 5: Styling

▶ Environment: Electricity use of blow dryer and other electrical equipment

▶ Ingredients: Chemicals (hairspray, styling products etc.)

▶ Health & safety: Ventilation (hairspray, shine spray), ergonomics (chair, arm movements and weight of blow dryer), vibration, level of noise of blow dryer

▶ Equipment: Chair, blow dryer and other electrical equipment

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Workstation 1: Shampooing

▶ Energy & water: Amount of warm water used, washing of towels

▶ Environment: Water consumption, water environment

▶ Ingredients: Shampoo the hair once or twice? Use of conditioner > necessary or not? Health & safety aspects, environmental aspects.

▶ Health & safety: Eczema -> use of gloves, ergonomics (standing/sitting)

▶ Equipment: Chair, wash basin

▶ Customer experience?

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Workstation 2: Hair Cutting

- Equipment: Used scissors/raizor, chairs (customer & hairdresser), disinfecting of tools

- Health & safety: Ergonomics, customer hair entering the hairdresser's body through the skin, accidents with scissor or razor

- Customer experience?

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Workstation 3: Hair coloring (hair dying)

▶ Mixing colors (hair dyes): Ventilation

▶ Ingredients: Less chemical in the dyes, right amount saves costs

▶ Health & safety: Use of gloves, ergonomic, both costumer and hairdresser -> allergic reactions, breathing in chemicals, ventilation.

▶ Environment: Waste/leftovers – saving costs, packaging, placing orders at local companies (saving transport)

▶ Applying colors (hair dye): Both costumer and hairdresser

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Workstation 4: Perms & straightening

Perms

▶ Ingredients: Less chemicals in perm lotions, use the right -> amount saves costs

▶ Health & safety: Ergonomics, use of gloves, both customer and hairdresser -> allergic reactions, breathing in chemicals, ventilation

▶ Environment waste/leftovers – saving costs, packaging, placing orders at local companies (saving transport)

Straightening

▶ Chemical smoke through heating etc.

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- **Workstation 6: Nails**

- Ingredients: Less chemicals, less use saves costs

- Health & safety: Ergonomics, Both costumer and hairdresser -> breathing in chemicals, allergic reactions, ventilation

- Environment: Waste/leftovers – saving costs, packaging, placing orders at local companies (saving transport)

- Equipment: Ventilation, lamps, disinfecting of tools